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To: Bureau of Developmental Disabilities Services stakeholders, including individuals, families,

providers, case managers and staff

From: Kylee Hope, Director, Division of Disability and Rehabilitative Services

Cathy Robinson, Director, Bureau of Developmental Disabilities Services

Re: Next BDDS webinar for provider and case manager

Date: May 29, 2020

The Bureau of Developmental Disabilities Services is committed to working collaboratively with case managers and providers during this extraordinary time. We appreciate the hands-on and coordinated efforts and responses our case managers and providers have demonstrated. As part of this commitment, BDDS will be hosting a provider and case manager webinar on Wednesday, June 3, 2020, from 3:30 to 4:30 p.m. EDT. The webinar will include an overview of updates and clarifications on temporary policy changes related to COVID-19 and Appendix K.

The webinar will be held via Microsoft Live. To participate in the provider and case manager webinar on June 3, from 3:30 to 4:30 p.m. EDT, please log in using this link.

- You will have the option of joining from the web or opening the event in Microsoft Teams, if you have it installed.
- If you join from the web, you will have the option to sign in or to join anonymously.
 - o If you need a certificate of attendance, you must sign in so that we can confirm your attendance. If you do not sign in, we will be unable to provide a certificate.
- Before watching the webinar, please:
 - Make sure your browser allows third-party cookies.
 - o Ensure your browser supports Microsoft Teams and Microsoft Azure Media Player.

Please note – this is the first time that we will be using the Microsoft Live platform for this webinar. If we run into any technical difficulties, we will provide the webinar information in an alternate format. As always, the webinar will be recorded and posted to the DDRS COVID-19 Resources page.

Additional provider and case manager webinars will be held as follows. Details for accessing these future events will be sent via DDRS Announcements approximately one week prior to the webinar.

Future Provider and case manager webinars:

- June 17 from 3:30 to 4:30 p.m. EDT
- July 1 from 3:30 to 4:30 p.m. EDT
- July 15 from 3:30 to 4:30 p.m. EDT
- July 29 from 3:30 to 4:30 p.m. EDT

